



DISCLAIMER

July 6, 2015

LANGON COLOMBIA SAS will process all visa applications with reasonable care and in accordance with the rules established by the Ministry of Foreign Affairs, subject to Decreto 0834 of April 24, 2013, as Amended (“Visa Rules”).

No Liability for Visa Applications

LANGON COLOMBIA SAS is not involved in the process of reviewing visa applications in any way. The granting of a Colombian visa is made at the sole discretion of the Colombian government. This means that LANGON COLOMBIA SAS shall not be responsible for (i) any delays caused by the Colombian government in reviewing your visa application; (ii) any expenses incurred following a request by the Colombian government for additional information and/or documentation not required under the Visa Rules; (iii) any expenses incurred following a request by the Colombian government to appear in person; or (iv) an outright refusal of your visa so long as the application complies with the Visa Rules.

If the Colombian government requests additional information and/or the presence of the applicant the applicant must comply if they wish to proceed with the application.

No Liability for Incorrect Information

LANGON COLOMBIA SAS shall have no liability for delays of any visa application or refusal of the visa arising from or in connection with inaccurate or false information provided to LANGON COLOMBIA SAS or inaccurate or incomplete supporting documentation.

No Liability for Events Not In Our Control

LANGON COLOMBIA SAS shall not be considered to be in breach of contract or negligent or otherwise liable in any way for any delay or failure of any application or loss, damage or delay to any passport or other documents due to accident, theft, natural calamities (act of god) or any other reason outside the control of, and not arising out of a willful act of LANGON COLOMBIA SAS, or for the loss or damage to any passport or other document after it has been delivered to any address provided by applicant.

No Liability for Postal and Courier Service

LANGON COLOMBIA SAS shall have no liability for any delays, or for loss of or damage to any visa application, passport or other documents, caused by, or occurring whilst any application, passport or document is in the possession of, any third party postal or courier service, including transportation of visa applications, passport or other documents between LANGON COLOMBIA SAS and any government entity and when such documentation is in the process of being returned to the applicant.

No Liability for Costs and Expenses

LANGON COLOMBIA SAS recommends that you do not purchase tickets or make bookings that cannot be cancelled prior to the issuance of a visa, except where it is a specific requirement stated as part of the visa application.

Fees

Quoted fees are valid only as of the day that they are quoted. If you decide to make your application on a later date, the fees may change. Service fees are not refundable and are payable whether or not a visa is ultimately granted.

Changes to Procedures and Fees

The procedures and fees of the Colombian Ministry of Foreign Affairs for the processing of visas and related services are outside the control of LANGON COLOMBIA SAS and subject to change without prior notice. LANGON COLOMBIAN SAS does not accept responsibility for any changes in procedures or fees and reserves the right to pass on any increased fees.

Processing Times

The processing times for visas are estimates only and are based on our past experience with the Colombian Ministry of Foreign Affairs. The actual time it takes for the Colombian Ministry of Foreign Affairs to process your visa application will depend on their own internal review procedures. LANGON COLOMBIA SAS has no control over their procedures.